

## Management Consulting Cyber Security

September 28, 2022

## Agenda

#### 17:15 - 17:30 Hi & welcome

**17:30-17:50** How to be a successful consultant in Cyber Security, our paths from students to Cyber Security Consultants

17:50 - 18:05 Q&A

18:05 – 18:30 Deep dive into Identity and Access Management

18:30 - 18:40 Q&A

**19:00- late** Food & Drinks @ Foobar

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### Who are we?

#### **Carl Flodin - Associate**

- Bachelor of Information Systems from Uppsala University
- Master of Information Security from Stockholm University
- Studied Computer Science at the University of Texas at Austin
- First year as Cyber Security Consultant at KPMG



- + 5 years within Cyber Security Consultancy
- Bachelor of Computer and System Sciences at Stockholm University
- Certified ISO 27001 Lead Implementer by PECB
- Board member for the Swedish Chapter of Cloud Security Alliance (CSA)

#### Sebastian Lennartsson - Associate

- Background within Software, PC hardware and Server Security @ Microsoft & HP
- BSc Business and Economics from Lund University
- First year as Cyber Security Consultant at KPMG

#### Cecilia Olin - Senior Associate

- Background within Information Security, Human Resources and Business Development
- Bachelor of Personnel, Work & Organization and Master of Information Security from Stockholm University

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- Certified ISO 27001 Implementer by PECB
- Board member in SIG Security



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# 01 KPMG

#### This is why we are

#### here:

- Inspire
- Confidence.
- Empower Change.

#### This is our Purpose.

## This is what we believe in

- Integrity | we do what is right
- **Excellence** | we never stop learning and improving
- Courage | we think and act boldly
- **Together** | we respect each other and draw strength from our differences
- For Better | we do what matters

These are our Values.

This is what we want to be

#### The Clear

#### **Choice:**

- Our people are extraordinary
- Our clients see a difference in us
- The public trusts us

This is our Vision

#### This is how we want the world to see us

With passion and purpose, we work shoulder-to- shoulder with you, integrating innovative approaches and deep expertise to deliver real results. Our Employer value proposition

#### Together we're changing the world

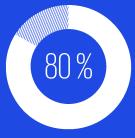
- Develop through challenging assignments
- Work with engaging colleagues
- Make a difference to companies and communities



## **This is** KPMG

#### 219 000 colleagues in 147 countries





of the largest companies in Sweden are **KPMG** clients

National and international companies, Small and mid-sized owner-led companies, Public sector, Non-profit organizations

## **Digital agenda**

- Lighthouse
- Nordic Customer and Insights Center
- Sponsors Al-research

Proven successful

- National Tax Firm of the Year
- Top rated among Nordic consulting companies
- World leader in AI

## Management

55%

107 partners. Helena Arvidsson Älgne, Chairman of the Board & Patrik Anderbro Chief Executive Officer

49% men vs

women works at

**KPMG** in Sweden

women vs 45% men in

the management board

51%

**Inclusion & diversity** 

Internal team, leadership program, introduction e-learning, partner goals, ambassadors engaged through the whole organization



- Womens Corporate directors
- Female digital engineer program
- Young entrepreneurs
- Jobbsprånget
- Climate investment in india

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## Career Journey



- Leading engagements
- More client responsibilities, building relationships and discussing business opportunities
- Project Management
- Developing expertise in your area
- Developing leadership skills, client relationships and a thorough understanding of the business

#### **Senior Associate**

- More responsibilities in engagements
- More training, experience and development
- Coaching and feedback

#### Associate

- Exciting, varied engagements
- Learning the job
- Training courses







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#### Partner

 You are a shareholder in KPMG and a leader and role model with responsibilities for KPMG in all situations – in the office, among co-workers, at the clients, and in social situations - both at work and outside of work.

#### **Senior Manager**

- You have client responsibility
- You are developing new client relationships and gain new business
- You are a leader, a role model with high expectations on leadership, coaching and to lead by example in all situations

#### Director

- You have responsibility for multiple major clients
- You have client teams and responsibility for budget
- You are a leader and a role model, and may be responsible for a market or sector

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#### Document Classification: KPMG Confidentia

# **Cyber Security** What your friends think you will do

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02 What does a **Cyber Security Consultant do?** 

## Our cyber security global delivery capability



#### Our global footprint:

**Over 6,300** global cyber security professionals are supported by **over 45,000** risk-based consultants with a variety of backgrounds — including digital transformation, IT, regulatory and forensics.

#### Key markets and hubs include:

Americas:	US, Canada, Mexico, Brazil, Argentina							
EMEA:	Sweden, Norway, Denmark UK, Germany, Netherlands, France, Spain, Italy, Switzerland, Finland, Austria, Ireland, Nigeria, South Africa, Kenya, MESA							
ASPAC:	China, India, Australia, Singapore, Japan, Malaysia, New Zealand							
<b>Global cyber delivery centers:</b> India, Belfast, Sofia, Malta and <i>Mexico</i> (under development)								

We aim to deliver more efficiently for our clients through the use of skilled resources, powered assets, different delivery models and a range of tools and accelerator. Our teams across the globe operate as a global cyber practice so that our client receive a consistency of service.

#### Key investments and focus areas





## Working as a Cyber Security Consultant

What we talk about

КРМС

What we dont talk about



## What we do - from strategies to technical implementations



 Information security strategy / Governance

- Third party security risk management
- Security GRC
- Cyber maturity / Compliance assessments
- Cyber Assurance / IT Attestation
- Business resilience
- Security Awareness

KPMG



#### Transformation

- Identity & access management
- Target operating model development
- Security architecture & analytics
- Information management & Privacy protection
- Security program delivery
- Enterprise architecture



- Technical assessments
- Security testing
- Application security
- DevSecOps
- Security operations & monitoring
- Threat Intelligence / Analysis
- Next-generation soc
- Cyber Managed Services



#### Cyber Response

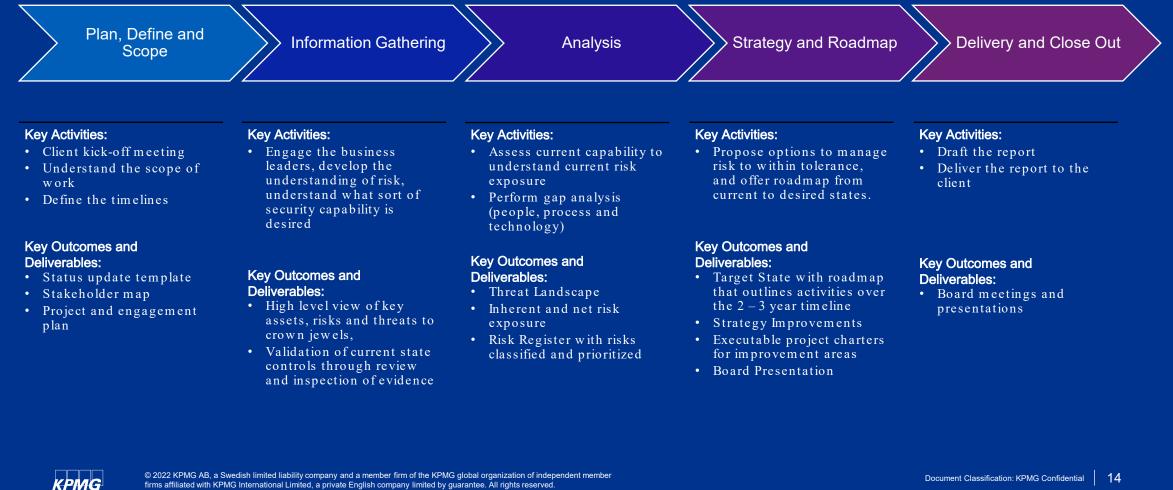
- Compromise assessment and simulations
- Incident response
- Digital investigations and remediation
- Red teaming
- Social engineering

- Industrial control systems and OT security
  - Internet of things security

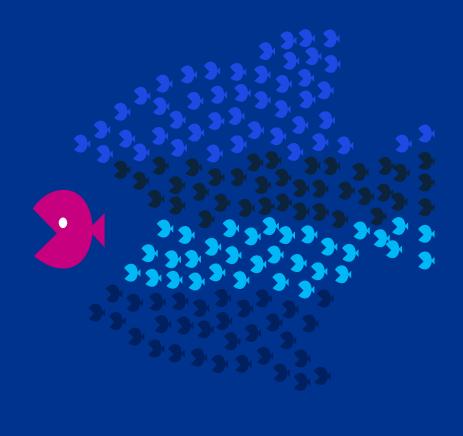
#### Cloud security audit & advisory

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## **Planning and Executing a Project**



## Diverse clients requires diverse backgrounds and skillsets



#### International retailer - GDPR Implementation

13 consultants. Backgrounds such as economy, system sciences, law, political science, HR– specialists.

#### **Client - IAM Transformation Program**

25+ consultants from several countries. Backgrounds such as architects, developers, change management, compliance, risk management, IAM SME's, project leaders, communicators, IT Operations etc.

#### One of Sweden's Major Banks - Change management & SoD

4 consultants.

Review and development of segregation of duties within the change management process.

#### International telecom provider - ISMS

#### 3 consultants.

Revamp of the global ISMS by implementing a information security baseline for the full organization.

#### Computer and Videogame developer - GITC Assessment & Continuity planning

#### 3 consultants.

A assessment based on a framework of 17 general IT controls, applied to more than 90 systems. Continuity planning to ensure backup procedures if, or when disruption hit critical processes



## **Benefits of consulting within Cyber**

Get to know organizations and industries in different sizes

Experience different approaches and ways of working with cyber security – and identify success factors

High variety in assignments will result in a broad knowledge

Networking, both at the client and internally within the firm

Several SME's (Subject Matter Expert) within different fields at the firm. From Change Management to AI



## Feel like KPMG Cyber is something for you?

- We are currently looking for Junior Cyber/Information Security Consultants –scan QR code below or see LinkedIn ad
- <u>https://www.linkedin.com/jobs/view/junior-</u> information-cyber-security-consultant-at-kpmgsweden-3283749105/?originalSubdomain=se
- Interested in internships/master's thesis? Email cecilia.olin@kpmg.se

When you applied for the job

When you hear back from the recruiter

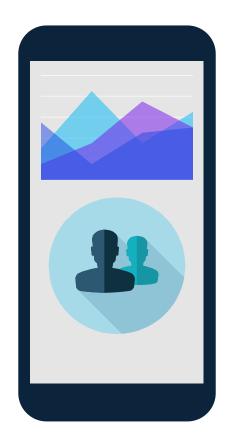




## 03 **Identity** and Access Management

- A deep dive into Identity and Access Management

## What is an Identity?





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#### **Identity**

The digital representation of a **user**, comprising uniquely identifying attributes such as first name, last name, employee ID and email address, in addition to information that may describe their business function and relationship with an organization.

In most cases, a user should only have a single identity within each organizational domain, although there may be exceptions to this rule when a user requires the ability to access systems using different "personas" (e.g., an employee of a company who may also be a customer). Identities and personas are linked to accounts that enable users to access individual information systems and applications.

#### User

A person who owns an **Identity** and uses it to interact with information systems

#### Entitlement

Μ

An account-level attribute that is used for the purpose of restricting the **user's capabilities or privileges within an information system**. Common examples of an entitlement include membership of a directory group or assignment of an application-level role

#### Account

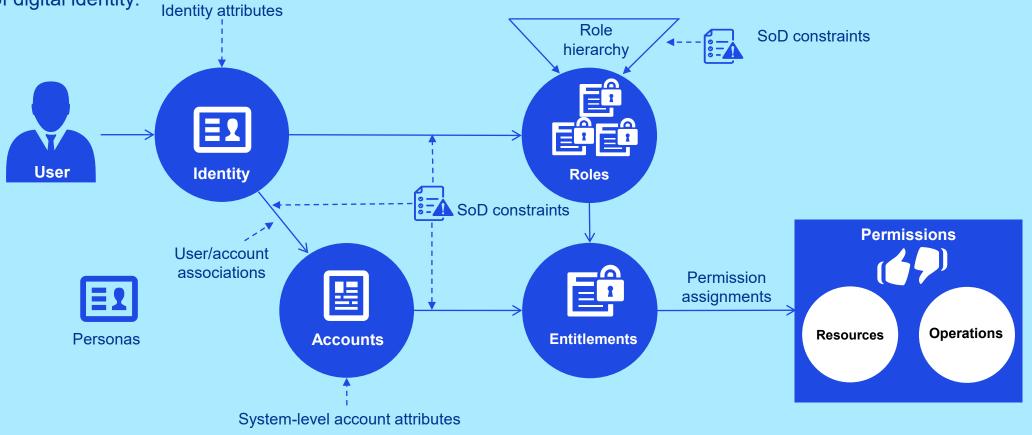
A system-specific representation of an **identity**. Captures a user's authority to interact with a specific information systems or application.

An account may contain attributes that are specific to the system or application. An attribute that describes the user's permitted capabilities or privileges is known as an entitlement.



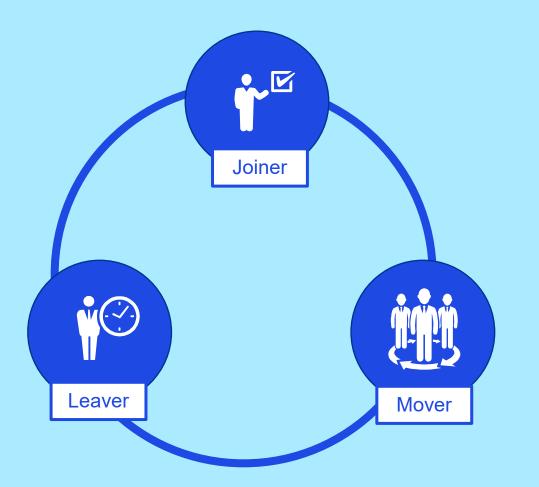
## **Concepts - What is an Identity?**

The following diagram illustrates the major entities and associations that constitute a model for describing the concept of digital identity:





## Identity Management - User Lifecycle Management



#### Joiner

The process of creating a digital identity when onboarding a person such as a new employee

#### Mover

The process of changing an digital identity for example when the employee changes role, department or country

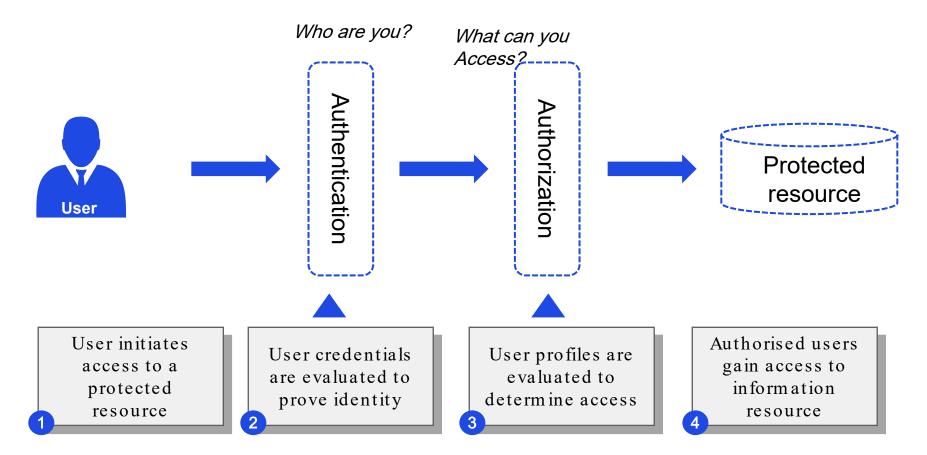
#### Leaver

The process of retiring an digital identity for example when the employee leaves the company



### **User Access Management**

An Access Management solution provides Authentication and authorization services for controlling user access to protected information resources.





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## **Key Access Management Concepts**

#### Authentication - Proof of who you are

#### **Examples:**

- Photo ID Card
- Biometric Data (fingerprint, facial recognition)
- Username/Password
- PIN

#### Real World Example:

 Want to collect a package at a postal service center, providing proof via driver's license proves that you are the person the package is made out to.

#### Authorization - What you can (or cannot) do

#### **Examples:**

- Learners Permit allows the owner to drive during certain hours
- First class airfare ticket allows passenger access to VIP lounge at the airport
- Hospital Guest Badge allows the visitor to see their own family member and visit the cafeteria but it prevents access to other patient and/or clinical rooms

#### Real World Example:

 A valid Driver's License/Photo ID (Authentication) doesn't mean you're allowed into the bar to drink alcohol. If you're not of age, it doesn't matter how valid the ID is.

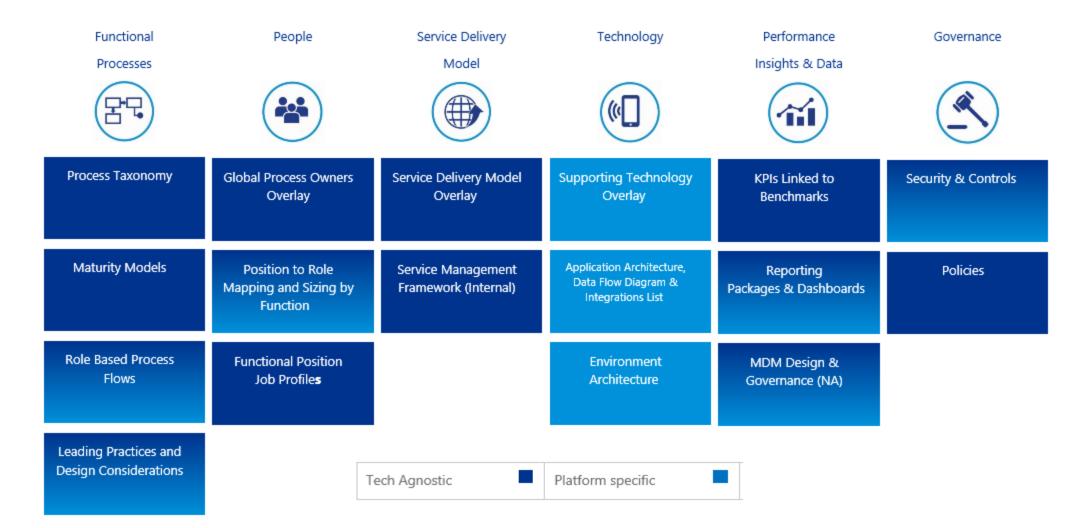




## 04 KPMG'S IAM Framework

**Identity and Access Management** 

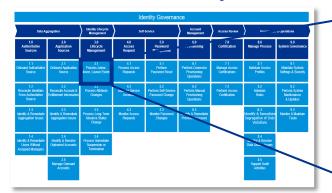
## **Target Operating Model**





## **TOM Assets Overview**

#### **Process Taxonomy**



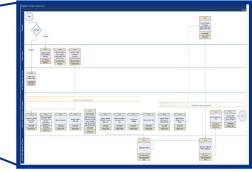
End-to-end process taxonomy that depicts key processes of the end-to-end business process.

#### KPIs

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Process Leaver Event			Buckeys time to disable feasily all of the issues		
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Nurage Service Accounts	14				
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Perform Self Service Recorded Change	R78.09122	Reduction in the number of Helpideal Research reset calls	The number of self-service pesseord reset requests per month	Operational d'Rolency Risk Reduction	Veture
Number Paumoral Changes	10				

Robust list of functionallyaligned prioritized metrics on how to to measure success

#### Role Based Process Flows Joiner Process



Detailed role-based process flows that define the key roles, systems, activities, decisions and outputs for a given process

#### **Maturity Model**



Five point maturity rating scale for a level 1 (L1) process area describes level of maturity by TOM design layer.

#### Leading Practices

88 .	Level 3 Process	Refil	Summary	Description (further detail)
3.1	Process Joiner, Maver, Leaver Event	IG.LP.7	Reuse of previous identifier for rehires	The Identity Governance processes should be able to detect rehires wher a user leaves and subsequently rejoins the organisation. In this scenario, the user should be reassigned their previous user identifier. This ensures continuity of a utilit trails and also reduces the administrative overhead associated with identifying doublear accounts.
3.1	Process Joiner, Mover, Leaver Event	15.LP.8	Secure communication of user credentials	Mechanisms are in place that allow authentication credentials to be securely communicated to users.
3.1	Process Joiner, Mover, Leaver Event	IG.1P.9	Defined mover process	User access requests and revocation for movers is managed and revoked in a controlled manner to prevent unauthorised access.
3.5	Process Joiner, Mover, Leaver Event	IS.LP.10	Defined leaver process	Leavers should have their access removed (disabled / deleted) in an automated and timely manner.
3.4	Process Immediate suspention or termination	IG.LP.11	Emergency leaver process	Emergency Leavers should have their access removed (disabled / deleted immediately.
43	Process Access Request	IG.19.12	Access request approval	Any access request to have multiple approval level (at least two) before access provisioning, Ideally level one should be Manager, Level two shoul be a commercial or compliance level i.e. cost of licensing/sensitivity of access
4.3	Monitor Access Request	15.LP.13	Produce reports detailing Access Requests	Reports on how many access requests have been made and how many have been approved or not approved
5.1	Perform Password Reset	IS.LP.14	Use of One time password	User's should be able to reset their forgotten password using a One time code sent to their registered mobile or email address
7.2	Perform Access Certification	16.LP.15	Perodic & Regular Access Review	All access & entitlements to critical applications should be reviewed on a periodic basis
8.5	Support Audit Activities	KLP.16	Innrutable identifiers	User identifiers are commonly used within audit records and may also impact other hand to damage elements used as a user's home elemetory. Consequently, changing user identifiers can be complex and incur significant cost. User identifiers is not a new of the second and new damage during the letteries of the identifiers. For this reason, generate all end including generation sume, enablyce additiong numbers and email addresses are not a good choice of user identifier as they are subject to charge.

Provide a specific point of view on how something should be designed and have a benefit that can be realized.

#### **Security & Controls**

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Matrix of key controls and risk mitigated by L1/L2 process level that includes GRC and automated intelligence opportunities and are mapped to NIST controls and ISO 27000





# QUESTIONS?

Iukas.gronquist@kpmg.sesebastian.lennartsson@kpmg.sececilia.olin@kpmg.secarl.flodin@kpmg.se

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### **Oh wait, what's next?**

#### Invite to a KPMG Afterwork

KPMG Cyber Security would love to invite you for a after-cyberwork @ KPMG Stockholm Office.

Date: 2022-10-12 Time: 17:30-19:00 Location: Vasagatan 16, 111 20, Stockholm

Rsvp: <u>sebastian.lennartsson@kpmg.se</u>

We look forward to seeing you there and network even more!

